



MEI's Commitment to Customers and Business Partners

- We take pride in being a customer-focused Company.
- We are committed to understand the changing needs of customer and striving to fulfill them, with the goal of providing total customer satisfaction.
- We are committed to supply our customers with world class quality standards, both in OEM and aftermarket (sales & services) requirements.
- We believe in elevating customer service to a very high level that is the brand differentiator for our products.
- We continuously work towards a relationship of mutual improvement and success with our business partners, suppliers and all other stakeholders.
- We work with our philosophy of highest integrity, openness and fairness to all our business partners and suppliers.
- The products and services we offer shall comply with applicable laws, including product packaging, labeling and after-sales service obligations.
- We support the development and operation of competitive open markets and the liberalization of trade and investment in each country and market in which we operate.
- We shall comply with all relevant export controls or trade sanctions in the course of our business.
- Our dealings with our customers shall be professional, fair and transparent.
- We respect our customers' right to privacy in relation to their personal data. We shall safeguard our customers' personal data, in accordance with applicable law.